Medi-Cal Rx

- **What is Medi-Cal Rx?**
  Medi-Cal Rx is the administration of Medi-Cal pharmacy benefits, including Family PACT, through the fee-for-service delivery system. Full implementation will begin on January 1, 2022.
  - This will include all pharmacy services billed as a pharmacy claim.
  - This will **not** include pharmacy services billed as a medical (professional) or clinic-dispensed, or institutional claim.

  For more information, you may refer to the Medi-Cal Rx website: [Medi-Cal Rx | Homepage](https://www.medical-california.gov/). A flyer is also available: [Navigating the Medi-Cal Rx Web Portal](https://www.medical-california.gov/).

- **What is the Family Planning, Access, Care and Treatment (Family PACT) Pharmacy Formulary?**
  The Family PACT Pharmacy Formulary is a list of prescriptions and over-the-counter drugs and contraceptive supplies that are reimbursable for pharmacy dispensing through the Family PACT Program.

- **How does Medi-Cal Rx affect Family PACT pharmacy claims?**
  The Family PACT pharmacy claims will be processed through the Medi-Cal Rx Secure Provider Portal.

- **Will the Family PACT Pharmacy Formulary section continue to be available in the Family PACT Policies, Procedures, Billing and Instructions (PPBI) manual?**
  The Family PACT Pharmacy Formulary section currently in the PPBI will be moved to the Medi-Cal Rx website: [Family PACT Pharmacy Formulary (ca.gov)](https://www.medical-california.gov/).

  A draft form of the Family PACT Pharmacy Formulary is available on this site, in preparation for the full implementation of Medi-Cal Rx.

- **Where will we find the bulletins and alerts for the Family PACT pharmacy services?**
  The bulletins and alerts for the Family PACT pharmacy services will be located on the Medi-Cal Rx website: [Medi-Cal Providers | Bulletins & News](https://www.medical-california.gov/).

  Draft forms of bulletins and alerts are also available on this site.
Need Additional Support?

If you have any questions, please contact the Medi-Cal Rx Customer Service Center at 1-800- 977-2273 or email MediCalRxEducationOutreach@magellanhealth.com

Informational flyers are also available on the Medi-Cal Rx Web Portal Forms and Information page.