

## How to Submit a New Family PACT Supplemental Application: Unsupported Provider Types

A list of *supported* provider types can be found [here](#)

1. Open the [PAVE](#) webpage and login to open/create your PAVE Profile for the entity/provider applicant.
2. Select Accounts tab and scroll to the account you want to enroll in Family PACT.

The screenshot shows the PAVE PORTAL interface. At the top, there is a dark blue header with the CA.GOV logo, the text "PAVE PORTAL", and the DHCS logo. To the right of the header are icons for messages (10), notifications (23), a calendar, and a user profile. Below the header is a navigation menu with "My Messages", "Applications", "Accounts" (highlighted with a red arrow), "My Tools", "Help", and "What's New!".

The main content area is titled "Accounts" and contains a message box: "Listed below are your active Medi-Cal accounts. Please [contact a Medi-Cal representative](#) if you have questions." Below this is a section titled "PT 35 FQHC: Accounts Dashboard" which features two donut charts and a "Link Account(s)" button.

**Total Medi-Cal Accounts: 40**

- Current: 40
- Temporarily Suspended: 0

**Total Affiliations: 0**

- Current: 0

**Revalidation Information**

- Revalidation Started: 0
- Revalidation Scheduled: 0

At the bottom of the dashboard, there is a "Link Account(s)" button and a filter section with dropdown menus for "Filter by" and "Please select a filter", a date input field "mm/dd/yyyy", and a search bar.

3. Hover over the ellipsis, click on Enroll in Family PACT or click Update, Add Family PACT, and start updates.

Rural Health	Individual Billing	1 - Active	07/11/2017	10/29/2019	...
Breast Cancer Early Detection Program	Individual Billing	1 - Active	08/01/2016	08/02/2020	No Support Enroll in Family PACT Update
Exempt from Licensure County Clinic not associated with hospital	Other Healthcare Business	1 - Active	12/01/1977	12/27/2020	...
Rehabilitation Clinic	Individual Billing	1 - Active	02/2		View Print Update Disenroll Delete

**Update your Account**

**What would you like to update?**  
Select all information you want to update before you continue.

Provider type: Exempt from Licensure County Clinic not associated with hospital  
Approval Date:  
NPI:  
Last update Date: 12/27/2020  
Account ID:  
Account Type: Other Healthcare Business

**Licenses-Certificates Permits**

- Taxonomy Codes
- License and Certificates

**Business Information**

**Business Information**

- Legal Name
- Fictitious Business Name
- Business Phone number
- Contact Person
- Business Permits

**Addresses**

- Mail to Address
- Pay to Address

**Place of Business**

- Now I lease or rent
- Now I own my Place of Business

**Insurance**

- General Liability Insurance
- Claim Payment Information (Physical check or Bank Account)

**Disclosure Information**

- Program Participation
- Adverse Actions
- Ownership/Control Interest, Subcontractors, and Significant...
- Fines and Debts

**Other Change Options**

- Change of Service address (CHOA Application)
- Add Family PACT**

Cancel Start updates