



California Healthcare Eligibility,  
Enrollment, and Retention System



## JOB AID: CLIENT APPLICATION

September 19, 2025

This Job Aid is intended for Provider Staff assisting a Client and illustrates the steps to complete and submit a Family PACT application. The first step in completing a Family PACT application is creating a Family PACT account. This Job Aid is written from the perspective of a Client who has previously created a Family PACT account and is initiating the application process.

The Family PACT application is divided into five sections:

- *Personal Details*
- *Address and Contact*
- *Health Coverage*
- *Family Size and Income*
- *Review and Submit*

### Start a New Application

The Client Dashboard displays when the Client logs in on the *Log in or create an account to find coverage* page.

Clients start the application process by clicking the **Start Application** button. The *Basic Information* page displays.

The screenshot shows the Family PACT Client Dashboard. At the top, there is a navigation bar with the HCS logo, Family PACT logo, and links to Dashboard, Message Center, and language settings (ES, EN). Below the navigation bar, a dark blue banner says "Welcome, Ethan!". The main content area is divided into two columns. The left column contains the user's name "Ethan Smith", a "Need help?" section with a link to "Find a Certified Provider", and a "Contact Us" section with phone and email information. The right column features a "Start Application" section with a description of Family PACT services, a "Start Application" button, and a "Resources" section with links to the "Family PACT Website" and "Find a Certified Provider". An illustration of two people working on a large document is positioned to the right of the "Start Application" button.

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As Clients navigate through the application, a progress header with the name of each section, along with a numbered orange circle and dotted lines display at the top of each page. A green check mark displays above the section name when the section is complete.

### Personal Details Section

The *PERSONAL DETAILS* section allows Clients to enter their personal details such as their name, ethnicity, and sexual orientation.

#### Basic Information

Clients enter following information on the *Basic Information* page:

- **First Name**
- **Last Name**
- **Middle Name**
- *Suffix*
- **Date of birth**
- **Social Security Number (SSN)**
- *Marital Status*
- *What is your primary language?*
  - Defaults to **English**

A red asterisk identifies required fields.

**Note:** The **First name**, **Last name**, and **Date of birth** fields pre-populate with information entered during the account creation process.

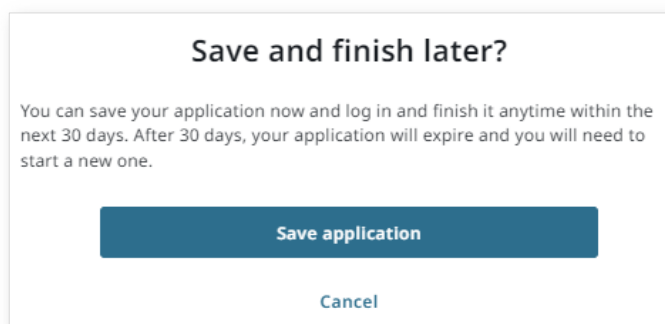
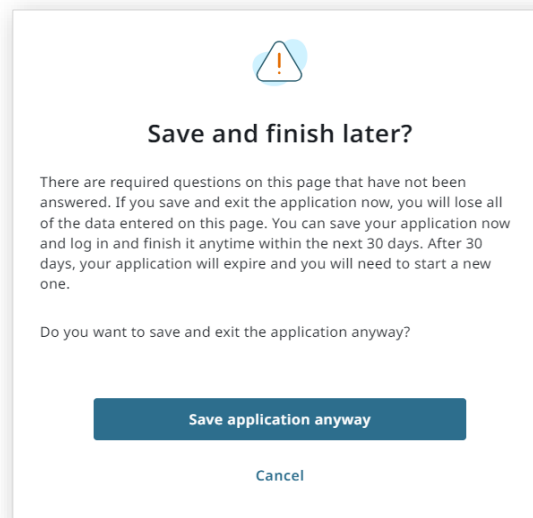
Clicking the **Next** button navigates the Client to the *Demographics Information* page.

The screenshot shows the 'Basic Information' page of the HCS Family PACT client application. The page is part of a 5-step process, with 'Personal Details' being the first step. The 'Basic Information' section is highlighted in the left sidebar. The form includes the following fields:

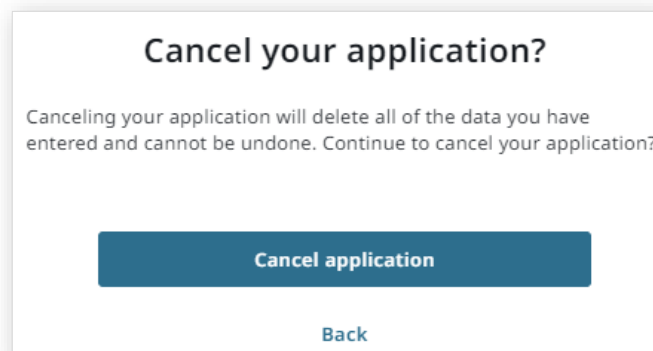
- \* First name:** Text input field with 'Ethan' entered.
- Middle name:** Text input field (empty).
- \* Last name:** Text input field with 'Smith' entered.
- Suffix:** Dropdown menu with 'Select one' selected.
- \* Date of birth:** Date picker showing '03/01/1994'.
- Social Security Number (SSN):** Text input field with a red eye icon for toggling visibility.
- Marital status:** Dropdown menu with 'Select one' selected.
- What is your primary language?:** Dropdown menu with 'English' selected.

A hint message states: 'Hint: This will default to English if another language is not chosen.' At the bottom, there is a 'Next →' button, an 'OR' separator, a 'Save and finish later' button, and a 'Cancel application' link.

- The **Save and finish later** button displays at the bottom of each application page allowing the client to save their progress and complete the application later. Clicking the **Save and finish later** button displays one of two options based on the information saved in the application:
  - The *Save and finish later?* popup displays with an explanation point when required information is missing from the application
    - Clicking the **Save application anyway** button deletes the information entered on the page
    - Clicking the **Cancel** button closes the popup
  - The *Save and finish later?* popup displays when all required information has been entered. A message displays informing the Client that they have 30 days to finish the application.
    - Clicking the **Cancel** button closes the popup



- The **Cancel application** button displays at the bottom of each application page allowing the Client to cancel their application. Clicking the **Cancel application** button displays the *Cancel your application?* popup. Clients are informed that all entered data is deleted. Clicking the **Back** button closes the popup



### Demographics Information

The *Demographics Information* page displays optional questions as follows:

- **What is your race?**
- **Are you of Hispanic, Latino, or Spanish origin?**
- **What is your origin?**

Clicking the **Next** button navigates the Client to the *Sexual Orientation and Gender Identity* page.

The screenshot shows a web application interface for a client application. At the top, there is a progress bar with five steps: 1 (Personal Details), 2 (Address and Contact), 3 (Other Health Coverage), 4 (Family Size and Income), and 5 (Review and Submit). Below the progress bar, the main content area is titled "PERSONAL DETAILS" and "Demographics Information". On the left side, there is a sidebar with a "Back" button and a list of sections: "Basic Information" (checked), "Demographics" (selected), and "Sexual Orientation and Gender Identity". The main content area contains three sections of questions, each with a list of radio button options. The first section is "What is your race?" with options: White, Black or African American, American Indian or Alaska Native, Native Hawaiian, Asian Indian, Cambodian, Chinese, Filipino, Hmong, Japanese, Korean, Laotian, Vietnamese, Guamanian or Chamorro, Samoan, Other, and I decline to answer. The second section is "Are you of Hispanic, Latino, or Spanish origin?" with options: Yes and No. The third section is "What is your origin?" with options: Mexican, Mexican American, or Chicano, Salvadoran, Guatemalan, Cuban, Puerto Rican, and Other origin. At the bottom of the form, there are three buttons: "Next →" (a dark blue button), "OR", and "Save and finish later" (a light blue button). Below these buttons is a link that says "Cancel application" with a small icon.

1 2 3 4 5

Personal Details Address and Contact Other Health Coverage Family Size and Income Review and Submit

← Back

✓ Basic Information

Demographics

Sexual Orientation and Gender Identity

PERSONAL DETAILS

Demographics Information

What is your race?

☐ White

☐ Black or African American

☐ American Indian or Alaska Native

☐ Native Hawaiian

☐ Asian Indian

☐ Cambodian

☐ Chinese

☐ Filipino

☐ Hmong

☐ Japanese

☐ Korean

☐ Laotian

☐ Vietnamese

☐ Guamanian or Chamorro

☐ Samoan

☐ Other

☐ I decline to answer

Are you of Hispanic, Latino, or Spanish origin?

☐ Yes

☐ No

What is your origin?

☐ Mexican, Mexican American, or Chicano

☐ Salvadoran

☐ Guatemalan

☐ Cuban

☐ Puerto Rican

☐ Other origin

Next →

OR

Save and finish later

Cancel application

### Sexual Orientation & Gender Identity

The *Sexual Orientation & Gender Identity* page displays questions related to the Client's sexual orientation and identity.

The only required question for this page is: ***What is your sex?*** The following options display for selection:

- **Female**
- **Male**
- **Transgender: Female to Male**
- **Transgender: Male to Female**

Clicking the **Next** button navigates the Client to the *Address and Contact* section.

The screenshot shows a multi-step application process. At the top, five steps are listed: 1. Personal Details (highlighted with an orange circle), 2. Address and Contact, 3. Other Health Coverage, 4. Family Size and Income, and 5. Review and Submit. Below this, a sidebar on the left contains a 'Back' button and three menu items: 'Basic Information' (with a green checkmark), 'Demographics' (with a green checkmark), and 'Sexual Orientation and Gender Identity' (highlighted with a blue background). The main content area is titled 'PERSONAL DETAILS' and 'Sexual Orientation & Gender Identity'. It features a required question, '\*What is your sex?', with four radio button options: 'Female', 'Male', 'Transgender: Female to Male', and 'Transgender: Male to Female'. Below this is an informational note: 'The following questions are optional and do not impact your eligibility. We ask these questions to ensure accurate and respectful communication.' This is followed by two optional questions: 'What sex was listed on your original birth certificate?' with radio button options 'Female', 'Male', and 'I decline to answer'; and 'What is your gender?' with a dropdown menu currently showing 'Select one'. A note below the dropdown says 'Select the option that best describes your current gender identity.' The next question is 'How do you define your sexual orientation?' with a dropdown menu also showing 'Select one'. At the bottom of the form are three buttons: a blue 'Next →' button, a white 'OR' separator, a white 'Save and finish later' button, and a small blue link for 'Cancel application'.

### Address and Contact Section

Clients enter their address and preferred contact method to receive information from the Department of Health Care Services (DHCS) regarding their Family PACT benefits.

#### Address

The *Address* page allows the Client to enter either their home or mailing address.

***What type of address is this?*** displays for Clients to identify the type of address being entered. Available options are:

- **Home address** (default)
- **Mailing address**

The standard address fields are required:

- **Street Address**
- **Apartment or Suite number**
- **City**
- **State**
- **Zip code**

Clicking the **Next** button navigates the Client to the *Confirm Your Address* page.

#### Confirm Your Address

Smarty Streets software compares the address entered and dynamically displays the following on the *Confirm Your Address* page:

- **Recommended Address** tile – Displays the address when there is a match identified
- **Original Address** tile – Displays the original address entry
  - **Edit** link – Navigates the Client to the *Address* page to edit address information

The screenshot shows the 'Address' page within a multi-step process. At the top, a progress bar indicates five steps: 1. Personal Details (completed), 2. Address and Contact (current), 3. Other Health Coverage, 4. Family Size and Income, and 5. Review and Submit. The page has a 'Back' button and a 'Preferred Contact' link. A message from the Department of Health Care Services states: 'The Department of Health Care Services does not send mail to the address provided.' Below this, a section titled 'What type of address is this?' has two radio buttons: 'Home address' (selected) and 'Mailing address'. Under 'Home address', there are required fields for 'Street Address', 'Apartment or suite number', 'City', 'State' (a dropdown menu), and 'Zip code'. A 'Next' button is at the bottom of this section. Below the 'Next' button is an 'OR' separator and a 'Save and finish later' button. At the very bottom is a 'Cancel application' link.

The screenshot shows the 'Confirm Your Address' page. It features the same progress bar and navigation as the previous page. A message states: 'We found addresses that closely match the one you gave us. Choose the option that best matches your address or edit the original address.' There are two address tiles. The first, 'Recommended Address', shows '9876 Wilshire Blvd, Beverly Hills, CA 90210' with a checkmark icon. The second, 'Original Address', shows the same address with an 'Edit' link. Below the tiles are 'Next' and 'Save and finish later' buttons, followed by an 'OR' separator and a 'Cancel application' link at the bottom.

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**Note:** An *Other Matches* section displays with other likely addresses when the address entered cannot be confirmed. A **View more** link displays additional suggested addresses when more than one suggested address exists.

- Messaging displays informing the Client to review the address and make updates before continuing when no address is found

Clicking the **Next** button on the *Confirm Your Address* page navigates the Client to the *Preferred Contact Method* page.

### Preferred Contact Method

The *Preferred Contact Method* page displays a tile for each of the different contact methods. The method chosen during account creation pre-populates. Clients may select a different method by selecting the tile for that method.

The following contact methods display:

- **Email**
- **Text**
- **Phone**
- **Mail**

An **Email address** or **Phone number** field displays to enter contact information when **Phone**, **Email** or **Text** is selected as the preferred method.

Clicking the **Next** button navigates the Client to the *Health Coverage* section.

We could not find the address you entered because it may not be complete. We also could not find any addresses that closely match to the one you gave us. Review your address and make sure it is correct before continuing. A mistake in your address could affect your eligibility.

**IMPORTANT!** We may not be able to send mail to the address you entered.

The screenshot shows a mobile application interface for selecting a preferred contact method. At the top, a progress bar indicates five steps: 1. Personal Details (completed), 2. Address and Contact (current step), 3. Health Coverage, 4. Family Size and Income, and 5. Review and Submit. Below the progress bar, a 'Back' arrow is on the left. The main heading is 'ADDRESS AND CONTACT' followed by 'Preferred Contact Method'. A sub-heading asks, 'If we need to get in touch with you, how do you want us to contact you?'. There are four selectable options, each with an icon and a radio button: 'Email' (selected), 'Text', 'Phone', and 'Mail'. Below these options is a text input field labeled '\* Email address' with the placeholder 'ellis@mailinator.com'. At the bottom, there is a 'Next →' button, an 'OR' separator, a 'Save and finish later' button, and a 'Cancel application' link.

### Health Coverage Section

The *Health Coverage* section displays questions about the Client's Medi-Cal status and other healthcare that covers contraceptive methods and Share of Cost.

#### Medi-Cal Status

Clients answer questions regarding Medi-Cal benefits and provide additional Medi-Cal information. Questions dynamically display based on the Client's response.

Clicking the **Yes** radio button on the **Do you currently receive Medi-Cal benefits?** question displays:

- **Medi-Cal card number** field
- **Medi-Cal card issue date** field

\* Please provide your Medi-Cal information.

Medi-Cal card number	Medi-Cal card issue date
<input type="text"/>	<input type="text" value="mm/dd/yyyy"/>

❗ Please enter a Medi-Cal card number.      ❗ Please enter your Medi-Cal card issue date as mm/dd/yyyy.

- **I do not know my Medi-Cal Information.** checkbox – Clicking the checkbox disables the **Medi-Cal card number** and the **Medi-Cal card issue date** fields
- **Do you have restricted scope Medi-Cal that does not cover contraceptive methods?** – Clicking the **Yes** radio button displays the *Other Health Coverage (OHC)* section
  - Clicking the **Not applicable. My Medi-Cal does not have Share of Cost.** or the **Yes, I have met my Share of Cost.** radio button displays the *Barrier to Access* section
  - Clicking the **No** radio button displays the **Have you met your Share of Cost (SOC) for Medi-Cal?** question. Clients select one of the following radio buttons:

Progress bar: 1. Personal Details, 2. Address and Contact, 3. Health Coverage (active), 4. Family Size and Income, 5. Review and Submit

← Back

### HEALTH COVERAGE

#### Medi-Cal Status

\* Do you currently receive Medi-Cal benefits?

☒ Yes  
☐ No

\* Please provide your Medi-Cal information.

Medi-Cal card number	Medi-Cal card issue date
<input type="text" value="23423423422322"/>	<input type="text" value="09/04/2024"/>

OR

☐ I do not know my Medi-Cal information.

\* Do you have restricted scope Medi-Cal that does not cover contraceptive methods?

☐ Yes  
☒ No

\* Have you met your Share of Cost (SOC) for Medi-Cal?

☐ Not applicable. My Medi-Cal does not have Share of Cost.  
☒ Yes, I have met my Share of Cost.  
☐ No, I have an unmet Share of Cost.

#### Barrier to Access

\* Are you unable to use your other health coverage due to a barrier to access?

A barrier to access means you cannot use your health coverage because you are concerned a spouse, partner, or parent(s) may be notified of your family planning visit.

☐ Yes  
☐ No

Next →

OR

Save and finish later

Cancel application



- **Not applicable. My Medi-Cal does not have Share of Cost.**
- **Yes, I have met my Share of Cost.**
- **No, I have an unmet Share of Cost.**
- Clicking the **No, I have an unmet Share of Cost.** radio button displays the *Other Health Coverage (OHC)* section

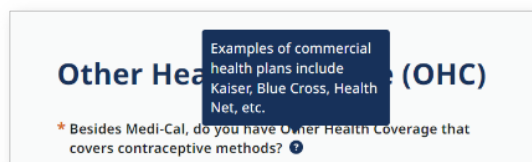
**Note:** Error messages display in red on the *Medi-Cal Status* page and prompts the Client to update the required fields when the Client skips the mandatory questions and clicks the **Update** button.

- Clicking the **tooltip** next to the **Have you met your Share of Cost (SOC) for Medi-Cal?** question displays:
- *Share of Cost (SOC) is similar to a private insurance plan's out-of-pocket deductible. It is a monthly dollar amount some Medi-Cal recipients must pay toward their medical expenses.*

Clicking the **No** radio button for the **Do you currently receive Medi-Cal benefits?** question displays the *Health Coverage (OHC)* section.

Clicking the tool tip by the question: **Besides Medi-Cal, do you have Other Health Coverage that covers contraceptive methods?** displays:

*Examples of commercial health plans include Kaiser, Blue Cross, Health Net, etc.*



- **Yes, I have private insurance, such as commercial health plan or student health insurance.** – Clicking the radio button displays the **Has the deductible been met?** question

- **The Has the deductible been met?** question displays the following radio buttons:
  - **Yes** – Clicking the **Yes** radio button displays the *Barrier to Access* section
  - **No**
  - **I do not know**

The *Barrier to Access* section displays the following messaging:

- *A barrier to access means you cannot use your health coverage because you are concerned a spouse, partner, or parent(s) may be notified of your family planning visit.* Clients respond by clicking the **Yes** or **No** radio button

Clicking the **Next** button navigates the Client to the *Family Size and Income* section.

### Family Size and Income section

The *Family Size and Income* section allows Clients to enter information about their Household (HH) size, income source, and taxable income which is used to determine eligibility for Family PACT benefits.

#### Your Income

Clients enter their income from employment, self-employment, and Social Security on the *Your Income* page. A Client who has more than one income source should select one source and provide one total monthly amount from all income sources. The following displays:

- Informational messaging about acceptable income types
- Clicking the **What is included in taxable income?** link displays the *What is included in taxable income?* popup
  - Clicking the **Ok** button closes the popup
- The Client's first name, last name, *Relationship*, and *Age* pre-populate from details entered in the application

**What is included in taxable income?**

<input checked="" type="checkbox"/> <b>Included</b> Include these household income sources for individuals over 18: <ul style="list-style-type: none"><li>• Wages</li><li>• Social Security</li><li>• Pensions</li><li>• Unemployment</li><li>• Alimony received</li></ul>	<input checked="" type="checkbox"/> <b>Not Included</b> Do not include these income sources: <ul style="list-style-type: none"><li>• Tax refunds</li><li>• One-time inheritance payments</li><li>• Scholarships for educational purposes</li><li>• Child support received</li><li>• Public assistance</li><li>• Alimony paid</li><li>• Money from selling property</li><li>• Withdrawals of bank deposits</li></ul>
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**Ok**

**FAMILY SIZE AND INCOME**

### Your Income

List your taxable income first, such as income that comes from employment, self-employment and social security. If you have income from more than one place, you can add up your income sources and provide one total monthly amount.

[What is included in taxable income?](#)

**Robert Smith**

**Relationship**  
Self

**Age**  
37

**\* Income Source**

**\* Taxable Monthly Income**  
 OR

☐ I have no taxable income

**Next →**

OR

☒ Cancel application

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- Clicking the *Income Source* dropdown displays income sources for the Client to select such as **Self-employed, Wages or Salary, Social Security** etc.
- Clients enter their **Taxable Monthly Income**
- Checking the **I have no taxable income** checkbox disables the *Income Source* dropdown and **Taxable Monthly Income** fields

**Note:** A minor's application is considered a Household (HH) of one and only the minor's income is considered.

Clicking the **Next** button navigates the Client to the *Your Family Size and Income* page.

### Your Family Size and Income

On the *Family Size and Income* page, the Client adds family members living in the same HH. The Client must list the taxable income for each family member added.

- Clicking the **Which family members should you include?** link displays the *Which family members should you include?* popup
- Clicking the **Ok** button closes the popup

### Which family members should you include?

**If you are a tax filer**  
If you intend to file taxes and are not claimed as a dependent, please include your spouse if living together and your tax dependents (children).

**If you are a tax dependent**  
If someone, such as your parents or your spouse, claims you on their taxes, list everyone on that person's tax form.

Ok

- Clicking the **Edit** link in the Client's *[Name], [Age]* tile navigates the Client to the *Your Income* page for the individual to edit the income source and taxable monthly income
- Clicking the **+ Add family member** button navigates the Client to the *Add Family Member* page. The **+ Add family member** button is disabled for minors

✓

✓

✓

4

5

Personal DetailsAddress and ContactHealth CoverageFamily Size and IncomeReview and Submit

[← Back](#)

### FAMILY SIZE AND INCOME

## Your Family Size and Income

List the family members who live with you (spouse and children). For each family member, list their taxable income. If you do not have any family members living with you, you can click "Next" and proceed to the next step.

[Which family members should you include?](#)

**Robert Smith, 37**  
Self

Income Source	Taxable Monthly Income
Wages or salary	1200

[✕ Edit](#)

+ Add family member

Total

1  
Household size

\$1200  
Taxable Monthly Income

Next →

OR

Save and finish later

Cancel application

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The *Add Family Member* page allows the Client to add family members living in the same household. The following family member information is required:

- *Add your family member's details* section:
  - **First Name**
  - **Last Name**
  - *Relationship*
  - **Age**
- *Add your family member's income* section:
  - *Income Source* dropdown
  - **Taxable Monthly Income** fieldOR
  - **This family member has no taxable income** checkbox – Select when the family member added does not have taxable income to report. The *Income Source* dropdown and **Taxable Monthly Income** fields disable

Clicking the **Save** button saves the family member's information and navigates the Client to the *Your Family Size and Income* page, displaying the new family member.

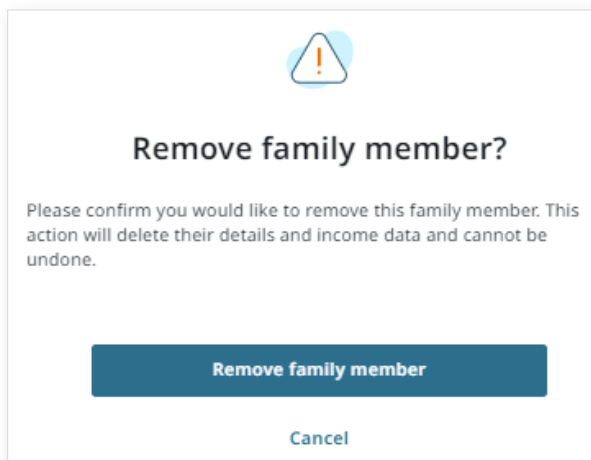
Clicking the **Cancel** button deletes all data entered and closes the page.

The screenshot shows the 'Add Family Member' form within a multi-step application process. At the top, a progress bar indicates five steps: 'Personal Details' (completed), 'Address and Contact' (completed), 'Other Health Coverage' (completed), 'Family Size and Income' (current step, highlighted with a yellow circle and the number 4), and 'Review and Submit' (step 5). The form title is 'Add Family Member'. Below the title, instructions state: 'List the family members who live with you (spouse and children). For each family member, list their taxable income.' A link 'Which family members should you include?' is provided. The form is divided into two main sections. The first section, 'Add your family member's details', contains four required fields: 'First name' (text input), 'Last name' (text input), 'Relationship' (dropdown menu with 'Select one' as the placeholder), and 'Age' (text input). The second section, 'Add your family member's income', contains an 'Income Source' dropdown menu (placeholder 'Select one') and a 'Taxable Monthly Income' field (text input with a dollar sign and '0,000' as the value). Below these fields is an 'OR' separator and a checkbox labeled 'This family member has no taxable income'. At the bottom of the form, there is a blue 'Save' button and a 'Cancel' link.

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The *Your Family Size and Income* page displays all family members added to the Client's application.

- Clicking the **Edit** link navigates the Client to the *Edit Family Member* page
- Clicking the **Remove** link displays the *Remove family member?* popup



- Clicking the **Remove family member?** button removes the family member
- Clicking the **Cancel** button closes the popup
- The *Total* section displays the Client's total *Household Size* and total *Taxable Monthly Income*

Clicking the **Next** button navigates the Client to the *Retroactive Eligibility* page.

### FAMILY SIZE AND INCOME

## Your Family Size and Income

List the family members who live with you (spouse and children). For each family member, list their taxable income. If you do not have any family members living with you, you can click "Next" and proceed to the next step.

[Which family members should you include?](#)

**Megan Hunt, 30**  
Self

Income Source	Taxable Monthly Income
—	—

[Edit](#)

**Jason Lin, 32**  
Domestic partner or common law

Income Source	Taxable Monthly Income
Self-employment	3000

[Edit](#)

[Remove](#)

+ Add family member

**Total**

**2**  
Household size

**\$3000**  
Taxable Monthly Income

Next →

OR

Save and finish later

[Cancel application](#)

### Retroactive Eligibility

*Retroactive Eligibility* allows Clients who have paid for family planning or reproductive health services in the last 90 days to apply for reimbursement of those costs.

- Selecting the **Yes** radio button displays a *You may be eligible for Retroactive Eligibility!* tile in the *Get Started with your Family PACT Program* section on the Client Dashboard. Clicking the **How to apply** caret expands the section and displays steps on how to apply
- Clicking the **What kind of family planning /reproductive health services does Family PACT cover?** link displays the *Family Planning or Reproductive Health Services* popup:
  - Clicking the **Medi-Cal** link navigates the Client to the Medi-Cal Providers website
  - Clicking the **Every Women Counts** link navigates the Client to the DHCS website
  - Clicking the **Covered California** link navigates the Client to the Covered California website
  - Clicking the **Ok** button closes the popup

Clicking the **Next** button on the *Retroactive Eligibility* page navigates the Client to the *Review Application* section.

The screenshot shows the 'Retroactive Eligibility' page within a multi-step application process. At the top, a progress bar indicates five steps: Personal Details, Address and Contact, Other Health Coverage, Family Size and Income, and Review and Submit (the current step, marked with a '5'). On the left, a sidebar contains links: 'Back', 'Retroactive Eligibility' (active), 'Review Application', and 'Sign and Submit'. The main content area is titled 'YOU MAY QUALIFY FOR REIMBURSEMENTS' and 'Retroactive Eligibility'. It includes an asterisked note: '\* Have you had out-of-pocket expenses for family planning or reproductive health services in the past three months that could be covered by Family PACT?'. Below this is a link: 'What kind of family planning/reproductive health services does Family PACT cover?'. There are two radio buttons: 'Yes' (selected) and 'No'. At the bottom, there are three buttons: 'Next →' (blue), 'OR', and 'Save and finish later' (white with blue border). A 'Cancel application' link is at the very bottom.

### Family Planning or Reproductive Health Services

- |  |  |
|--|--|
| <p><b>✓ Covered by FPACT</b></p> <ul style="list-style-type: none"><li>• Various birth control methods, including long-acting reversible contraceptives, emergency contraception, and sterilization</li><li>• Family planning counseling and education</li><li>• Sexually transmitted infection (STI) testing &amp; treatment</li><li>• HIV testing</li><li>• Cervical cancer screening</li><li>• Limited fertility services</li></ul> | <p><b>✗ Not covered by FPACT</b></p> <ul style="list-style-type: none"><li>• Emergency room visits, inpatient services for pregnant people. Coverage for these services may be available through <a href="#">Medi-Cal</a>.</li><li>• You may be able to receive breast health services through <a href="#">Every Woman Counts</a>.</li><li>• Health care needs not related to family planning. You may be eligible for other health coverage through <a href="#">Covered California</a>.</li></ul> |
|--|--|

Ok

### Review Application

The *Review Application* page summarizes all information provided by the Client and allows the Client to edit and/or confirm the information entered.

The *Review Application* page displays each section of the Family PACT application.

- Clicking the **Edit** link next to a section allows the Client to update the corresponding section

Clicking the **Next** button allows the Client to sign and submit the application.

The screenshot displays the 'Review Application' page for the HCS Family PACT program. The page features a top navigation bar with the HCS logo, 'Family PACT' text, and links to 'Dashboard' and 'Message Center'. A progress bar below the navigation bar shows five steps: 'Personal Details', 'Address and Contact', 'Other Health Coverage', 'Family Size and Income', and 'Review and Submit' (the current step). The left sidebar contains a 'Back' button and a 'Review Application' button. The main content area is titled 'Review Application' and contains several sections, each with an 'Edit' link: 'Basic Information', 'Demographics', 'Sexual Orientation and Gender Identity', 'Address', 'Preferred Contact Method', 'Health Coverage', 'Family Size and Income', and 'Retroactive Eligibility'. At the bottom, there are three buttons: 'Next ->', 'OR', and 'Save and finish later'.



- Clicking the **Print** icon allows the Client to print the agreement

**[Note:** A *Provider site* dropdown displays for Provider Staff and Site Certifiers who are associated to more than one site location. Users are required to select the site location they are working from.]

Clicking the **Submit application** button submits the application and navigates the Client to the Client dashboard.

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